

**POMP 5 HOME DELIVERED MEALS
SATISFACTION QUESTIONS
CODEBOOK
April 15, 2004**

CODERS: ONLY ENTER DATA FOR QUESTIONNAIRES THAT HAVE THE OFFICE USE ONLY BOX FILLED IN. CHECK BELOW FOR REQUIRED FIELDS.

ENTER A VALUE FOR ALL QUESTIONS UNLESS "BLANK IS VALID" IS NOTED, OTHERWISE CODE -9 FOR MISSING OR INVALID VALUES. CHECK THE SURVEY MARGIN FOR REMARKS. IF REFUSED (RF) CODE -7. IF DON'T KNOW (DK), CODE -8.

OFFICE USE ONLY BOX

Variable Name	Variable Description and Codes
ClientID	Unique client identifier (REQUIRED) XXXXXXXXXXXXXX(Maximum of 50 Characters)
Agency	Name of agency that the client is enrolled with (REQUIRED) XXXXXXXXXXXXXX(Maximum of 255 Characters)
State	State that the agency is in (REQUIRED) XX (State abbreviation)
Date	Date the interview was completed (REQUIRED) xx/xx/2004
Method	Method of administration (REQUIRED) S = Self administered T = Telephone O = Other -9 = Missing
Comments	XXXXXXXXXXXXXX(Maximum 65,000 Characters) BLANK IS VALID

QUESTIONNAIRE

Variable Name Question And Codes

The following questions ask how satisfied you are with the home delivered meals that you receive. Thinking about all the foods that you receive from the home delivered meals program, read the questions below and circle the response that best describes how often you are satisfied. Are you satisfied...

HDMS1

With the way the food tastes?

- 1 = ALL THE TIME
- 2 = MOST OF THE TIME
- 3 = SOME OF THE TIME
- 4 = ALMOST NEVER
- 5 = NEVER
- 7 = REFUSED
- 8 = DON'T KNOW
- 9 = MISSING OR INVALID

HDMS2

With the way the food smells?

- 1 = ALL THE TIME
- 2 = MOST OF THE TIME
- 3 = SOME OF THE TIME
- 4 = ALMOST NEVER
- 5 = NEVER
- 7 = REFUSED
- 8 = DON'T KNOW
- 9 = MISSING OR INVALID

HDMS3

With the way the food looks?

- 1 = ALL THE TIME
- 2 = MOST OF THE TIME
- 3 = SOME OF THE TIME
- 4 = ALMOST NEVER
- 5 = NEVER
- 7 = REFUSED
- 8 = DON'T KNOW
- 9 = MISSING OR INVALID

HDMS4

With the variety of foods?

- 1 = ALL THE TIME
- 2 = MOST OF THE TIME
- 3 = SOME OF THE TIME
- 4 = ALMOST NEVER
- 5 = NEVER
- 7 = REFUSED
- 8 = DON'T KNOW
- 9 = MISSING OR INVALID

HDMS5

That the hot foods are hot and the cold foods are cold?

- 1 = ALL THE TIME
- 2 = MOST OF THE TIME
- 3 = SOME OF THE TIME
- 4 = ALMOST NEVER
- 5 = NEVER
- 7 = REFUSED
- 8 = DON'T KNOW
- 9 = MISSING OR INVALID

HDMS6

That your meals arrive about the time you expect them to?

- 1 = ALL THE TIME
- 2 = MOST OF THE TIME
- 3 = SOME OF THE TIME
- 4 = ALMOST NEVER
- 5 = NEVER
- 7 = REFUSED
- 8 = DON'T KNOW
- 9 = MISSING OR INVALID

HDMS7

That the person who delivers the meals is friendly and respectful?

- 1 = ALL THE TIME
- 2 = MOST OF THE TIME
- 3 = SOME OF THE TIME
- 4 = ALMOST NEVER
- 5 = NEVER
- 7 = REFUSED
- 8 = DON'T KNOW
- 9 = MISSING OR INVALID