

**POMP 5 HOME DELIVERED MEALS
SATISFICATION SURVEY
(PHONE VERSION: April 15, 2004)**

I would like to get your opinion about the home delivered meals that you receive.

Think about all the foods that you receive from the home delivered meals program. Now tell me, are you satisfied...

[READ EACH QUESTION & REPEAT RESPONSES AS NEEDED]		All the time	Most of the time	Some of the time	Almost never	Never
1.	With the way the food tastes?	1	2	3	4	5
2.	With the way the food smells?	1	2	3	4	5
3.	With the way the food looks?	1	2	3	4	5
4.	With the variety of foods?	1	2	3	4	5
5.	That the hot foods are hot and the cold foods are cold?	1	2	3	4	5
6.	That your meals arrive about the time you expect them to?	1	2	3	4	5
7.	That the person who delivers the meals is friendly and respectful?	1	2	3	4	5

For Office Use:		
ID: _____	State: _____	Self Administered <input type="checkbox"/>
Agency: _____		Telephone <input type="checkbox"/>
Date: _____		Other <input type="checkbox"/>