

## TYPES AND ASSESSMENTS OF THE FORMAL SERVICES

<b>CGSVC04 - Do you or the care recipient receive in-home respite care services?</b>					
Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Yes	55	47,517	9.85	1.975
2	No	627	434,988	90.15	1.975
	Subtotal Valid Responses	682	482,505	100	
	Don't Know	7	1,375		
	Total	689	483,881		

<b>CGQUL04 - How would you rate the in-home respite care services? (IF CGSVC04=YES)</b>					
Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Excellent	19	15,988	41.75	9.888
2	Very good	13	8,504	22.21	8.14
3	Good	15	11,778	30.76	9.468
4	Fair	3	1,341	3.5	2.136
5	Poor	1	685	1.79	2.538
	Subtotal Valid Responses	51	38,297	100	
	Don't Know	3	2,939		
	Refused	1	6,282		
	Inapplicable	634	436,363		
	Total	689	483,881		

<b>CGSVC05 - Do you or the care recipient receive adult daycare or center-provided daycare services?</b>					
Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Yes	31	19,283	4.02	1.358
2	No	655	460,072	95.98	1.358
	Subtotal Valid Responses	686	479,355	100	
	Don't Know	3	4,526		
	Total	689	483,881		

<b>CGQUL05 - How would you rate the adult daycare or center-provided daycare services? (IF CGSVC05=YES)</b>					
Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Excellent	12	7,129	37.26	17.182
2	Very good	13	9,024	47.16	19.426
3	Good	5	2,980	15.58	12.561
	Subtotal Valid Responses	30	19,133	100	
	Don't Know	1	150		
	Inapplicable	658	464,597		
	Total	689	483,881		

\*If the unweighted count for a response item is less than 5 or the subtotal is less than 20, the sample size is insufficient for valid percentage estimates. In some cases, these small counts may be summed as new categories to avoid this limitation.

<b>CGSVC06 - Do you or the care recipient receive case management services?</b>					
Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Yes	177	110,333	24.26	2.898
2	No	462	344,518	75.74	2.898
	Subtotal Valid Responses	639	454,851	100	
	Don't Know	50	29,030		
	Total	689	483,881		

<b>CGQUL06 - How would you rate the case management services? (IF CGSVC06=YES)</b>					
Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Excellent	60	18,278	17.54	4.772
2	Very good	63	40,633	39	7.114
3	Good	37	36,243	34.79	7.505
4	Fair	7	3,261	3.13	2.178
5	Poor	2	5,768	5.54	3.159
	Subtotal Valid Responses	169	104,183	100	
	Don't Know	8	6,150		
	Inapplicable	512	373,547		
	Total	689	483,881		

<b>CGSVC07 - Do you or the care recipient receive homemaker services?</b>					
Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Yes	334	106,094	22.5	2.545
2	No	348	365,414	77.5	2.545
	Subtotal Valid Responses	682	471,507	100	
	Don't Know	7	12,373		
	Total	689	483,881		

<b>CGQUL07 - How would you rate the homemaker services? (IF CGSVC07=YES)</b>					
Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Excellent	101	24,193	23.1	3.76
2	Very good	108	25,004	23.87	4.634
3	Good	82	38,644	36.9	5.2
4	Fair	29	14,582	13.92	3.869
5	Poor	5	2,313	2.21	1.263
	Subtotal Valid Responses	325	104,737	100	
	Don't Know	9	1,357		
	Inapplicable	355	377,787		
	Total	689	483,881		

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**CGSVC08 - Do you or the care recipient receive home health aide services?**

Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Yes	231	149,890	31.33	2.127
2	No	443	328,526	68.67	2.127
	Subtotal Valid Responses	674	478,417	100	
	Don't Know	15	5,464		
	Total	689	483,881		

**CGQUL08 - How would you rate the home health aide services?  
(IF CGSVC08=YES)**

Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Excellent	88	50,605	33.89	6.239
2	Very good	73	44,019	29.48	5.87
3	Good	48	40,946	27.42	6.835
4	Fair	13	12,740	8.53	5
5	Poor	4	998	0.67	0.435
	Subtotal Valid Responses	226	149,308	100	
	Don't Know	4	540		
	Refused	1	42		
	Inapplicable	458	333,990		
	Total	689	483,881		

**CGSVC09 - Do you or the care recipient receive home delivered meal services?**

Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Yes	358	330,053	68.36	3.547
2	No	329	152,779	31.64	3.547
	Subtotal Valid Responses	687	482,832	100	
	Don't Know	2	1,049		
	Total	689	483,881		

**CGQUL09 - How would you rate the home delivered meal services?  
(IF CGSVC09=YES)**

Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Excellent	124	136,012	41.26	4.799
2	Very good	112	97,701	29.64	4.563
3	Good	91	62,178	18.86	4.024
4	Fair	20	22,122	6.71	1.412
5	Poor	9	11,608	3.52	1.285
	Subtotal Valid Responses	356	329,622	100	
	Don't Know	2	431		
	Inapplicable	331	153,828		
	Total	689	483,881		

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**CGSVC10 - Do you or the care recipient receive chore services?**

Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Yes	64	27,029	5.59	1.951
2	No	620	456,129	94.41	1.951
	Subtotal Valid Responses	684	483,158	100	
	Don't Know	4	454		
	Refused	1	269		
	Total	689	483,881		

**CGQUL10 - How would you rate the chore services?  
(IF CGSVC10=YES)**

Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Excellent	19	6,984	26.74	12.985
2	Very good	17	5,895	22.58	12.119
3	Good	21	13,177	50.46	11.322
4	Fair	2	57	0.22	0.195
	Subtotal Valid Responses	59	26,114	100	
	Don't Know	5	915		
	Inapplicable	625	456,851		
	Total	689	483,881		

**CGSVC11 - Do you or the care recipient receive transportation services, including assisted transportation?**

Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Yes	218	121,894	25.2	2.593
2	No	467	361,762	74.8	2.593
	Subtotal Valid Responses	685	483,656	100	
	Don't Know	4	224		
	Total	689	483,881		

**CGQUL11 - How would you rate the transportation services?  
(IF CGSVC11=YES)**

Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Excellent	84	42,849	39.11	7.257
2	Very good	58	29,738	27.14	6.08
3	Good	51	31,091	28.38	6.54
4	Fair	14	4,561	4.16	2.013
5	Poor	5	1,327	1.21	0.935
	Subtotal Valid Responses	212	109,567	100	
	Don't Know	6	12,327		
	Inapplicable	471	361,986		
	Total	689	483,881		

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**CGSVC12 - Do you or the care recipient have access to information about services offered through an agency?**

Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Yes	224	127,737	28.71	3.143
2	No	405	317,139	71.29	3.143
	Subtotal Valid Responses	629	444,876	100	
	Don't Know	59	38,944		
	Refused	1	61		
	Total	689	483,881		

**CGQUL12 - How would you rate the information services?  
(IF CGSVC12=YES)**

Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Excellent	53	27,329	21.63	6.193
2	Very good	71	35,902	28.42	4.773
3	Good	74	52,338	41.43	5.335
4	Fair	9	9,822	7.78	3.144
5	Poor	3	941	0.75	0.541
	Subtotal Valid Responses	210	126,333	100	
	Don't Know	14	1,404		
	Inapplicable	465	356,144		
	Total	689	483,881		

**CGSVC13 - Do you or the care recipient receive assistance with accessing services?**

Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Yes	147	76,569	17.14	2.489
2	No	476	370,185	82.86	2.489
	Subtotal Valid Responses	623	446,753	100	
	Don't Know	65	37,066		
	Refused	1	61		
	Total	689	483,881		

**CGQUL13 - How would you rate the assistance with access to services?  
(IF CGSVC13 =YES)**

Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Excellent	42	15,084	19.91	7.693
2	Very good	49	23,266	30.7	6.387
3	Good	41	26,084	34.42	7.052
4	Fair	7	6,398	8.44	4.442
5	Poor	2	4,948	6.53	3.979
	Subtotal Valid Responses	141	75,780	100	
	Don't Know	6	789		
	Inapplicable	542	407,312		
	Total	689	483,881		

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**CGSVC14 - Do you receive individual caregiver counseling services?**

Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Yes	34	25,133	5.2	1.363
2	No	652	458,128	94.8	1.363
	Subtotal Valid Responses	686	483,261	100	
	Don't Know	3	620		
	Total	689	483,881		

**CGQUL14 - How would you rate the individual caregiver counseling services?  
(IF CGSVC14=YES)**

Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Excellent	12	4,404	21.54	10.617
2	Very good	9	7,748	37.89	13.581
3	Good	8	8,295	40.57	16.691
	Subtotal Valid Responses	29	20,446	100	
	Don't Know	3	4,641		
	Refused	2	46		
	Inapplicable	655	458,747		
	Total	689	483,881		

**CGSVC15 - Do you receive caregiver training or education services?**

Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Yes	33	22,783	4.72	1.394
2	No	654	459,565	95.28	1.394
	Subtotal Valid Responses	687	482,348	100	
	Don't Know	2	1,533		
	Total	689	483,881		

**CGQUL15 - How would you rate the caregiver training or education services?  
(IF CGSVC15=YES)**

Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Excellent	10	1,959	9	7.803
2	Very good	10	8,756	40.21	16.661
3	Good	8	6,227	28.6	16.552
4	Fair	2	4,832	22.19	13.292
	Subtotal Valid Responses	30	21,775	100	
	Don't Know	1	961		
	Refused	2	46		
	Inapplicable	656	461,098		
	Total	689	483,881		

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<b>CGSVC16 - Do you receive caregiver support group services?</b>					
Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Yes	11	4,141	0.86	0.467
2	No	675	478,449	99.14	0.467
	Subtotal Valid Responses	686	482,591	100	
	Don't Know	3	1,290		
	Total	689	483,881		

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