

## SERVICE QUALITY

<b>HCARATE - How would you rate the homemaker service that you received?</b>					
Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Excellent	545	63,636	41.56	2.702
2	Very good	447	53,359	34.85	2.775
3	Good	184	25,679	16.77	2.913
4	Fair	52	8,045	5.25	1.227
5	Poor	16	2,388	1.56	0.685
	Subtotal Valid Responses	1244	153,108	100	
	Don't Know	11	764		
	Total	1255	153,873		

\*If the unweighted count for a response item is less than 5 or the subtotal is less than 20, the sample size is insufficient for valid percentage estimates. In some cases, these small counts may be summed as new categories to avoid this limitation.