

CLIENT SATISFACTION WITH THE PROGRAM

CMTASTES - How satisfied are you with the way the food tastes?					
Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Very satisfied	268	933,142	51.64	3.02
2	Somewhat satisfied	218	692,714	38.33	2.477
3	Not too satisfied	55	161,455	8.93	1.547
4	Not at all satisfied	12	19,818	1.1	0.352
	Subtotal Valid Responses	553	1,807,130	100	
	Don't Know	15	49,941		
	Refused	1	4,391		
	Total	569	1,861,464		

CMTASTES_ - RECODE - HOW SATISFIED WITH TASTE OF FOOD					
Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Satisfied	486	1,625,857	89.97	1.571
2	Not too satisfied	55	161,455	8.93	1.547
3	Not at all satisfied	12	19,818	1.1	0.352
	Subtotal Valid Responses	553	1,807,130	100	
	Don't Know	15	49,941		
	Refused	1	4,391		
	Total	569	1,861,464		

CMSMELLS - How satisfied are you with the way the food smells?					
Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Very satisfied	298	1,021,257	57.49	2.892
2	Somewhat satisfied	212	664,564	37.41	3.253
3	Not too satisfied	19	73,307	4.13	1.38
4	Not at all satisfied	8	17,367	0.98	0.394
	Subtotal Valid Responses	537	1,776,498	100	
	Don't Know	31	77,669		
	Refused	1	7,296		
	Total	569	1,861,464		

CMTEMP - How satisfied are you that hot foods are hot and cold foods are cold?					
Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Very satisfied	399	1,395,828	76.16	2.43
2	Somewhat satisfied	130	381,482	20.82	2.427
3	Not too satisfied	20	43,813	2.39	0.607
4	Not at all satisfied	5	11,512	0.63	0.346
	Subtotal Valid Responses	554	1,832,637	100	
	Don't Know	14	28,385		
	Refused	1	440		
	Total	569	1,861,464		

*If the unweighted count for a response item is less than 5 or the subtotal is less than 20, the sample size is insufficient for valid percentage estimates. In some cases, these small counts may be summed as new categories to avoid this limitation.

CMLOOKS - How satisfied are you with the way the food looks?					
Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Very satisfied	356	1,190,126	65.51	3.303
2	Somewhat satisfied	175	533,172	29.35	2.745
3	Not too satisfied	19	72,073	3.97	1.289
4	Not at all satisfied	6	21,309	1.17	0.746
	Subtotal Valid Responses	556	1,816,683	100	
	Don't Know	13	44,780		
	Total	569	1,861,464		
CMVARIETY - How satisfied are you with the variety of foods?					
Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Very satisfied	313	1,053,602	59.5	3.072
2	Somewhat satisfied	201	610,545	34.48	2.967
3	Not too satisfied	29	85,120	4.81	1.279
4	Not at all satisfied	8	21,364	1.21	0.449
	Subtotal Valid Responses	551	1,770,632	100	
	Don't Know	17	86,440		
	Refused	1	4,391		
	Total	569	1,861,464		
CMPROGRAM - How satisfied are you with the congregate meals program?					
Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Very satisfied	383	1,301,374	71.31	2.83
2	Somewhat satisfied	159	482,540	26.44	2.852
3	Not too satisfied	10	24,197	1.33	0.491
4	Not at all satisfied	6	16,849	0.92	0.453
	Subtotal Valid Responses	558	1,824,961	100	
	Don't Know	11	36,502		
	Total	569	1,861,464		
CMRATE - How would you rate the congregate meals program overall?					
Category	Description	Unweighted Count	Weighted Count	Weighted Percentage	Standard Error
1	Excellent	103	392,963	21.11	3.057
2	Very good	231	736,133	39.55	3.468
3	Good	172	570,264	30.64	2.645
4	Fair	49	123,534	6.64	1.502
5	Poor	14	38,568	2.07	0.707
	Subtotal Valid Responses	569	1,861,464	100	
	Total	569	1,861,464		

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